# EASTERN KARBI ANGLONG COLLEGE Sarihajan, Karbi Anglong, Assam



**Key Indicator** 

### 1.4 - Feedback System

# Metric No. 1.4.1

Institution obtains feedback on the syllabus and its transaction at the institution from the following stakeholders-

1. Students, 2. Teachers, 3. Employers, 4. Alumni

### Feedback Type: Online

Website address :

Direct Link URL:

Screen Shot of Online Feedback Panel:

Summary of Statistics of Feedback Received:

| SI No. | Feedback Category  | Total numbers of<br>Stakeholder<br>recorded feedback | Average Opinions of<br>Answer in<br>Percentage |
|--------|--------------------|--|--|
| 1      | Students' Feedback | 192  | 75.55  |
| 2      | Teachers' Feedback | 38   | 67.9   |
| 3      | Alumni Feedback    | 8  | 78.75  |
| 4      | Employer Feedback  | 7  | 100  |

Average Rating of All Stakeholders Feedback Response found to be: 80.55%

Scale for Opinion of All Stakeholders found to be at:80-100

### Category: Students' Feedback

Total number of Students' recorded feedback: 192

Total number of questions attempted:20

Feedback Type: Online

Screen Shot of Online Feedback Submission:

### Tabular Analysis of Students' Feedback Response

| Quest     | Nature of                           | Opinions o        | f Answer in 1    | Percentage (% | %)                   | Scale of                            | % of                       |  |
|-----------|-------------------------------------|-------------------|------------------|---------------|----------------------|-------------------------------------|----------------------------|--|
| ion<br>No | Question A B                        | В                 | С                | D             | Opinion              | Opinio<br>n                         |                            |  |
| 1         | The<br>curriculum                   | Strongly agree    | satisfact<br>ory | average       | Strongly disagree    | Strongly<br>agree and               | 73.9                       |  |
|           | meets your<br>satisfactory<br>level | 35.3              | 38.6             | 24.5          | 0                    | satisfacto<br>ry                    |                            |  |
| 2         | The<br>curriculum                   | Strongly<br>agree | satisfact<br>ory | average       | Strongly<br>disagree | Strongly<br>agree and               | Strongly 71.5<br>agree and |  |
|           | enhances<br>employability           | 39.3              | 32.2             | 25.7          | 0                    | satisfacto<br>ry                    |                            |  |
| 3         | The<br>curriculum is                | Strongly<br>agree | satisfact<br>ory | average       | Strongly<br>disagree | Strongly<br>agree and<br>satisfacto |                            |  |
|           | skill oriented                      | 32.6              | 38.6             | 25.5          | 0                    |                                     | JOY 1                      |  |

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|    |   |                     | - the for at              | 01/070.00                  | Strongly                          | ry<br>Strongly                         | 80.7 |
|----|---|---------------------|---------------------------|----------------------------|-----------------------------------|--|------|
| 4  | How much of the syllabus  | agree               | satisfact<br>ory          | average                    | disagree                          | agree and                              | 00.7 |
|    | was covered in the class?   | 30.1                | 50.6                      | 8.7                        | 0                                 | satisfacto<br>ry                       |      |
| 5  | How well did<br>the teachers  | Thoroughl<br>y      | Satisfac<br>torily        | poorly                     | Won't<br>teach<br>at all          | Thoroug<br>hly and<br>satisfacto       | 90.2 |
|    | prepare for the classes?  | 46.2                | 44                        |                            | 0                                 | rily                                   |      |
| 6  | How well<br>were the<br>teachers able<br>to   | Always<br>effective | Someti<br>mes<br>effectiv | Just<br>satisfactori<br>ly | Very<br>poor<br>commu<br>nication | Always<br>effective<br>and<br>sometime | 82   |
|    | communicate ?   | -                   | e                         |                            |                                   | s effective                            |      |
|    |   | 55.4                | 26.6                      | 14.1                       | 0                                 | <b>D</b>                               | (0.0 |
| 7  | The teacher's<br>approach to<br>teaching can<br>best be                             | Excellent           | Very<br>good              | good                       | poor                              | Excellent<br>and very<br>good          | 69.9 |
|    | described as  | 29.9                | 39.7                      | 26.6                       | 0                                 |  |      |
| 8  | Fairness of<br>the internal<br>evaluation<br>process by                             | Always<br>fair      | Usually<br>fair           | Sometime<br>s unfair       | unfair                            | Always<br>fair and<br>usually<br>fair  | 88   |
|    | the teachers  | 53                  | 35                        | 9.8                        | 0                                 |  |      |
| 9  | The institute<br>takes active<br>interest in<br>promoting                           | Regularly           | often                     | sometimes                  | rarely                            | Regularly<br>and often                 | 53.6 |
|    | internship,<br>student<br>exchange,<br>field visit<br>opportunities<br>for students | 30.6                | 23                        | 27.3                       | 19.1                              |  |      |
| 10 | The teaching<br>and<br>mentoring<br>process in                                      | significant<br>ly   | Very<br>well              | moderatel<br>y             | Not at<br>all                     | Significa<br>ntly and<br>very well     | 74.3 |
|    | your<br>institution<br>facilitates<br>you in  | 24.6                | 49.7                      | 19.1                       | 0                                 |  |      |
|    | cognitive,<br>social and  |                     |                           |                            |                                   |  |      |

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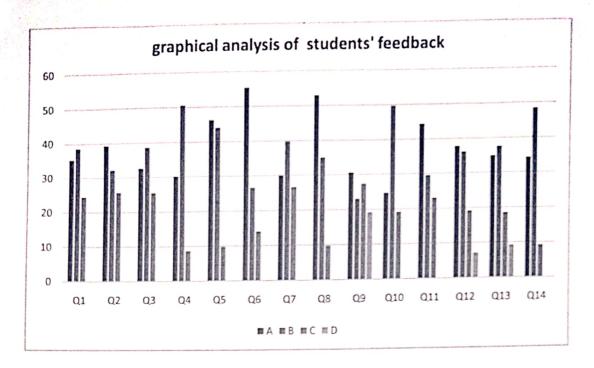
|    | emotional<br>growth   |                     |                         |                                |                         |   |      |
|----|---|---------------------|-------------------------|--------------------------------|-------------------------|---|------|
| 11 | Teachers<br>inform you<br>about your<br>expected                  | Every time          | usually                 | Occasiona<br>lly/someti<br>mes | Rarely                  | Every<br>time and<br>usually                      | 73.8 |
|    | competencies<br>, course<br>outcomes and<br>programme<br>outcomes | 44.3                | 29.5                    | 23                             | 0                       |   |      |
| 12 | Your mentor<br>does a<br>necessary<br>follow-up                   | Every time          | usually                 | Occasiona<br>lly/someti<br>mes | Rarely                  | Every<br>time and<br>usually                      | 73.8 |
|    | with an assigned task to you                                      | 37.7                | 36.1                    | 19.1                           | 7.1                     |   |      |
| 13 | Are the study<br>materials<br>easily<br>available in<br>the       | Always<br>available | Mostly<br>availabl<br>e | Partially<br>available         | Rarely<br>availabl<br>e | Always<br>available<br>and<br>mostly<br>available | 72.3 |
|    | market/librar<br>y/internet?                                      | 34.8                | 37.5                    | 18.5                           | 9.2                     |   |      |
| 14 | The teachers<br>identify your<br>strengths and<br>encourage       | Strongly<br>agree   | agree                   | Partially<br>agree             | Not<br>sure             | Strongly<br>agree and<br>agree                    | 82.6 |
|    | you with<br>providing<br>right level of<br>challenges.            | 34.2                | 48.4                    | 9.2                            | 8.2                     |   |      |

Average Rating of Students' Feedback Response found to be at 75.55%

Scale for Opinion of Students' found to be at Rank A (100-80).

Graphical Analysis of Students' Feedback Response:

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The following are observations on students' feedback;

### Screen Shot of Online Analysis of Students' Feedback Response:

The following are observations on students' feedback;

1. Less involvement of the students in academic activities like field trip, project work, internship was observed.

2. Less emphasis was given in student exchange programmes also.

3. Not adequate amount of Study materials.

### Category: Teachers' Feedback

Total number of Teachers' recorded feedback: 38

Total number of questions attempted: 14

Feedback Type: Online

Screen Shot of Online Feedback Submission:

### Tabular Analysis of Teachers' Feedback Response:

| Que | Nature of C         | Question | Opinions o         | f Answer in l | Scale of<br>Opinion | % of<br>Opinion  |                       |      |
|-----|---------------------|----------|--------------------|---------------|---------------------|------------------|-----------------------|------|
| No  |                     |          | A                  | В             | C                   | D                |                       |      |
| 1   | Does th<br>meet you |          | Strongly satisfied | Satisfied     | Partially satisfied | Not<br>satisfied | Strongly<br>satisfied | 60.5 |
|     | level?              |          | 2.6                | 57.9          | 39.5                | 0                | and<br>satisfied      |      |

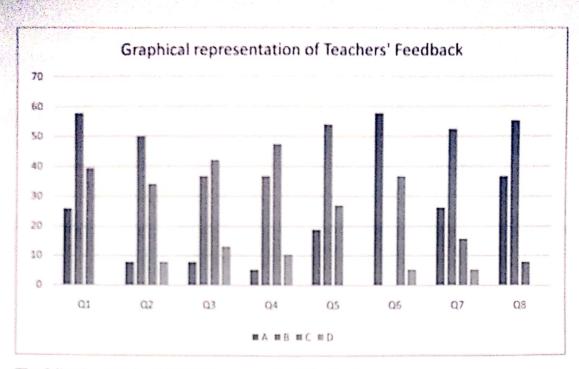
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| 2  | Does the curriculum enhance the moral values  | Strongly agree                  | agree                 | Partially agree                    | Not sure           | Strongly<br>agree and                | 57.9      |
|----|---|---------------------------------|-----------------------|------------------------------------|--------------------|--------------------------------------|-----------|
|    | and ethics among the students?  | 7.9                             | 50                    | 34.2                               | 7.9                | agree                                |           |
| 3  | Does the curriculum enhance employability?  | Strongly<br>agree               | agree                 | Partially<br>agree<br>42.1         | Not sure           | Strongly<br>agree and<br>agree       | 44.7      |
| 4  | Is the curriculum skill oriented?   | 7.9<br>Strongly<br>agree<br>5.3 | 36.8<br>agree<br>36.8 | 42.1<br>Partially<br>agree<br>47.4 | 13.2<br>Not sure   | Strongly<br>agree and<br>agree       | 42.1      |
| 5  | The courses taught by me<br>are relevant and contents<br>are revised at reasonable<br>interval?   | Strongly<br>agree<br>18.9       | 30.8<br>agree<br>54.1 | Partially<br>agree<br>27           | Not sure           | Strongly<br>agree and<br>agree       | 73        |
| 6  | Are the study materials<br>easily available in<br>market/library/internet?  | Available 57.9                  | Not<br>available<br>0 | Partially<br>available<br>36.8     | Not sue <b>5.3</b> | Available/p<br>artially<br>available | 94.7      |
| 7  | The entire syllabus can be completed on time?   | Strongly<br>agree<br>26.3       | agree<br>52.6         | Partially<br>agree<br>15.8         | Not sure           | Strongly<br>agree and<br>agree       | 78.9      |
| 8  | Modern teaching aids,<br>power points, web<br>resources, e-content., etc<br>should be used by most<br>of the teachers while<br>teaching | Strongly<br>agree<br>36.8       | agree 55.3            | Partially<br>agree<br>7.9          | Not sure<br>0      | Strongly<br>agree and<br>agree       | 92.1      |
| 9  | National Education Policy<br>education and thus shape I<br>aim of NEP?  | ndia into a                     | global know           | wledge supe                        | erpower. Wł        | hat is your view                     | w on the  |
| 10 | "According to NEP, as col<br>their mentoring institution<br>higher education institutes?  | only." Wh                       | at will be            | your view                          | on impleme         | enting this obje                     | ective in |
| 11 | Any Other remarks on the your view  | curriculum                      | formulatio            | n/ impleme                         | ntation of N       | NEP 2020, plea                       | ase write |
|    | Average rating: 67.9%<br>Question 9, 10, 11 recorded  | and analys                      | ed.                   |                                    |                    |                                      |           |

# Graphical Analysis of Teachers' Feedback Response:

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The following are the observations on teachers' feedback;

- 1. Seminars/conferences on NEP: 2020 to be organized.
- 2. Suggestion for the holistic development of the entire educational institute.
- 3. Students' interaction with industries should be increased.

#### Category: Alumni Feedback

Total number of Alumni' recorded feedback: 7

Total number of questions attempted: 15

Feedback Type: Online

Screen Shot of Online Feedback Submission:

| Question<br>No | Nature of<br>Question                | Opinions of       | Answer       | Scale of<br>Opinion | % of<br>Opinion |                               |      |      |
|----------------|--------------------------------------|-------------------|--------------|---------------------|-----------------|-------------------------------|------|------|
|                |                                      | A                 | В            | С                   | D               |                               |      |      |
| 1              | Infrastructure<br>of the college     | Excellent         | Very<br>good | good                | satisfactory    | Excellent<br>and very         | 60.5 |      |
|                | was                                  | 37.5              | 23           | 37.5                | 0               | good                          |      |      |
| 2              | Teaching &<br>Learning at            | Excellent         | Very<br>good | good                | satisfactory    | Excellent<br>and very<br>good | 87.5 |      |
|                | the college<br>was                   | 50                | 37.5         | 12.5                | 0               |                               |      | good |
| 3              | Did the<br>curriculum<br>enhance the | Strongly<br>agree | agree        | Partially<br>agree  | Not sure        | Strongly<br>agree             | 89.5 |      |
|                |                                      | 12.5              | 77           | 12.5                | 0               | and                           | Ø    |      |

### Tabular Analysis of Alumni' Feedback Response

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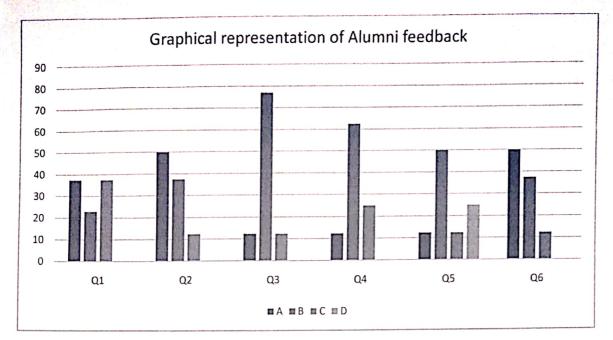
|                      | moral values<br>and ethics<br>among the<br>students?      |                           |                 |                          |                   | agree                    |         |
|----------------------|---|---------------------------|-----------------|--------------------------|-------------------|--------------------------|---------|
| 4                    | The<br>curriculum<br>has enhanced                         | Strongly<br>agree<br>12.5 | agree<br>62.5   | Partially<br>agree<br>25 | Not sure          | Strongly<br>agree<br>and | 75      |
|                      | the<br>employability                                      | 12.0                      | 0210            |                          |                   | agree                    |         |
| 5 Was the curriculum | Strongly<br>agree   | agree                     | Partially agree | Not sure                 | Strongly<br>agree | 72.5                     |         |
|                      | skill<br>oriented?  | 12.5                      | 50              | 12.5                     | 25                | and<br>agree             |         |
| 6                    | Are you<br>satisfied with                                 | Strongly<br>agree         | agree           | Partially<br>agree       | Not sure          | Strongly<br>agree        | 87.5    |
|                      | the efforts   |                           |                 |                          |                   | and                      |         |
|                      | taken by the<br>College to<br>connect with<br>its Alumni? | 50                        | 37.5            | 12.5                     | 0                 | agree                    |         |
| 7                    | What is your improvement                                  | 00                        |                 | 0                        | •                 | Alumni in                | further |
| 8                    | How would yo  | u like to con             | tribute t       | owards the               | development       | of the Colleg            | e?      |

### Averagescale rating of Alumni Feedback: 78.75%

The following are the observations of Alumni feedback;

- 1. Suggestion for organising seminars and interactive sessions with students.
- 2. To make available an adequate number of books and teaching leaning materials.
- 3. To provide commerce stream.
- 4. To provide hostel, auditorium and modern infrastructure.

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### Category: Employers' Feedback

### Total number of Employers' recorded feedback: 7

Total number of questions attempted: 14

Feedback Type: Online

### Screen Shot of Online Feedback Submission:

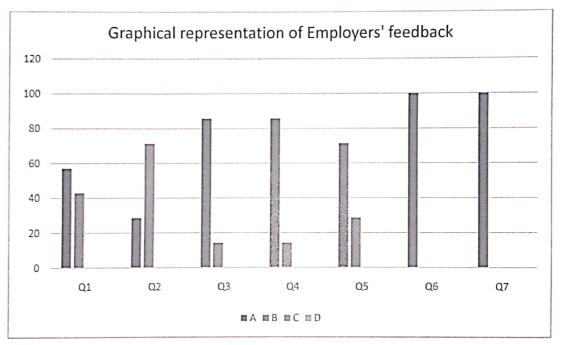
| Question<br>No | Nature of Question                                   | Opinions of       | of Answe | ge                 | Scale of<br>Opinion | %<br>Opini        | of<br>ion |  |
|----------------|--|-------------------|----------|--------------------|---------------------|-------------------|-----------|--|
|                |  | A                 | B        | C                  | D                   |                   |           |  |
| 1              | Candidates are able to make a contribution           | Strongly<br>agree | agree    | Partially agree    | Not<br>sure         | Strongly<br>agree | 100       |  |
|                | towards the goal of the organization?                | 57.1              | 42.9     | 0                  | 0                   | and<br>agree      |           |  |
| 2              | Candidates have technical knowledge/skill/leadership | Strongly<br>agree | agree    | Partially agree    | Not<br>sure         | Strongly<br>agree | 100       |  |
|                | quality/ ability to manage?                          | 28.6              | 71.4     | 0                  | 0                   | and<br>agree      |           |  |
| 3              | The candidates have good moral values and ethics     | Strongly<br>agree | agree    | Partially<br>agree | Not<br>sure         | Strongly<br>agree | 100       |  |
|                |  | 85.7              | 14.3     | 0                  | 0                   | and<br>agree      |           |  |
| 4              | The candidates have good                             | Strongly<br>agree | agree    | Partially agree    | Not<br>sure         | Strongly<br>agree | 100       |  |

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|   | relationshipswith<br>seniors/peers/subordinates   | 85.7                      | 14.3          | 0                       | 0                | and<br>agree             |     |
|---|---|---------------------------|---------------|-------------------------|------------------|--------------------------|-----|
| 5 | Overall impression of the institute?  | Strongly<br>agree<br>71.4 | agree<br>28.6 | Partially<br>agree<br>0 | Not<br>sure<br>0 | Strongly<br>agree<br>and | 100 |
|   |   |                           |               |                         |                  | agree                    |     |
| 6 | Are you aware of New Education Policy 2020?   | Yes<br>100                | No<br>0       |                         |                  |                          |     |
| 7 | Doyou think<br>implementing NEP<br>improves the overall<br>improvement of higher<br>education institutes? | Yes<br>100                | No<br>0       |                         |                  |                          |     |

Average scale of rating of the Employers' feedback: 100%

### Graphical Analysis of Students' Feedback Response



The following are the observations of Employer feedback ;

- 1. Average Rating of Employer Feedback Response found to be at 100%
- 2. Scale for Opinion of Employer found to be at Rank 'B' (100-80).
- 3. Internships/Project works have to be increased.
- 4. Suggestion for holistic approach for the entire development of the institute.

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